

The Omega logo is displayed in a bold, lowercase, sans-serif font. The letter 'o' is distinguished by a horizontal line passing through its center. The logo is positioned within a large, light gray circular graphic that is partially cut off by the right edge of the page.

omega

Instruction Manual

Ceramic Cooktop

OCC32KZ

Thank you for purchasing an Omega appliance

Tailored for the modern aesthetic and lifestyle of busy people, your new Omega Appliance will make a welcome addition to the family.

Omega caters to style-savvy customers who look for balance between stunning form and clever function. This means a combination of sleek, chic, sophisticated design yet effortless functionality. And we source from the best. The best craftsmanship. The best innovation. From the best international design-houses.

All brought together under an appliance that stands for design-led balance.

Please take the time to read through the following instruction manual to familiarise yourself with the installation, operation requirements and maintenance to ensure optimum performance.

Further Information

For important information about your Omega Appliance such as warranty registration, manuals, features, and specifications please visit omegaappliances.com.au (if you are in Australia) and omegaappliances.co.nz (if you are in New Zealand) or contact our Customer Care team on the below email or phone numbers.

Registering Your Warranty

For peace of mind you can register your warranty at omegaappliances.com.au. Further information on the Warranty can be found at the end of this manual.

Contact Us

Our customer service team is here to help you with any question or concern. Both teams are on call Monday to Friday 8.30am to 5.00pm and of course you can always send an email at your convenience.

Australia Contact Details

Monday to Friday 8.30am – 5.00pm
Email: customercare@omegaappliances.com.au
Phone: 1300 739 033

New Zealand Contact Details

Monday to Friday 8.30am – 5.00pm
Email: customercare@monacocorp.co.nz
Phone: 09 415 6000

To stay up to date and find simple and easy recipes, follow us on our socials:

facebook.com/omegaappliances
instagram.com/omegaappliances_aus

READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

It is important that you retain these instructions, proof of purchase as well as other important documents about this product for future reference.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.

Due to continual product development, Omega reserves the right to alter specifications and appearances without notice.

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Disposal Information

- Most of the packaging materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them into appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

Important Safety Warnings

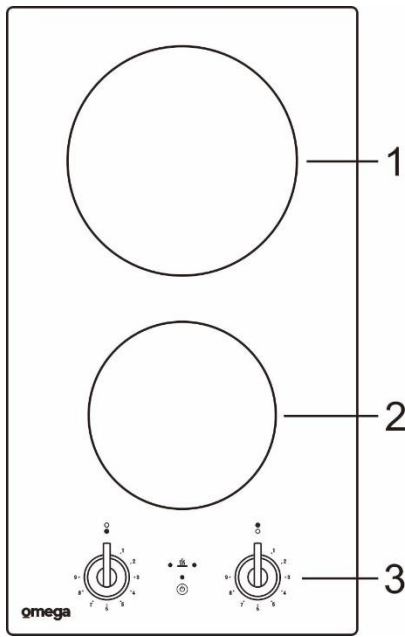
IMPORTANT: Read the assembly instruction section and safety precautions of this booklet carefully before removing the contents of this carton.

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
2. After removing the packaging, make sure to check if there is any damage to the appliance. If there is any damage (including cracked glass), never attempt to use the appliance and immediately contact your Authorised Service Centre. As packaging materials can be dangerous to children, they need to be collected immediately and put out of reach.
3. In certain circumstances electrical appliances may be a danger hazard. Check the conformity of voltage and power settings, which are specified on the information plate attached to the appliance and/or packaging, with the usage conditions available.
4. **WARNING:** Do not place heavy objects in or on these appliances, use for storage or as a cutting surface. This appliance is designed for cooking food only. Use flat based, stable cooking pots only.
5. This appliance is designed for domestic household use only and for the cooking of domestic food products. Use as a commercial appliance will void the warranty. It should not be used in a marine environment or outdoors and must be fully built in. Do not use the appliances until fully installed.
6. A means for disconnection with a suitable - isolating switch must be incorporated in the fixed wiring in accordance with the wiring rules.
7. The electrical connection must be accessible after installation. The appliance must be electrically isolated before any maintenance can be performed.
8. The appliance is not intended to be operated by means of an external timer or separate remote control system.
9. Electrical connection must be made as per local wiring rules and regulations. Do not disconnect the appliance with wet hands or bare feet, and do not disconnect the power cord with extreme force.
10. Ensure that the kitchen is well ventilated or mechanical ventilation is in use while cooking on this appliance.
11. Do not store or use flammable materials or aerosols near the cooktop. Items made from aluminium, plastic or plastic film should also be kept away from the appliance, as they may fuse to the surface.
12. **WARNING –** The surface temperature of this appliance exceeds 95°C. To avoid a hazard, under bench access must be restricted. Aboard must be installed underneath the cooktop.
13. **WARNING -** The cooktop will become hot during and directly after use. Do not touch the surface during this time, as it may be hot and can cause burns. To avoid burns, children should be kept away.
14. Cleaning may only be commenced on the appliance once it has cooled down and is turned off. Do not use a steam jet or any other high pressure cleaning equipment to clean the appliance.
15. When the appliance is not being used, turn the appliance off.
16. Do not modify this appliance.
17. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass surface as they can scratch the surface, which may result in the glass shattering. Clean the glass using a warm damp cloth (e.g. dishcloth) and dry it with a soft dry tea towel.

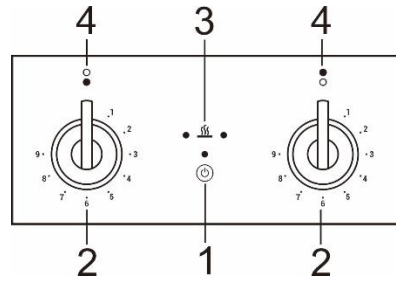
Important Safety Warnings

18. All cabinetry and materials used in the installation must be able to withstand a minimum temperature of 100°C above the ambient temperature of the room it is located in, whilst in use. Certain types of vinyl or laminate kitchen furniture are particularly prone to heat damage or discolouration at temperatures below the guidelines given above. Any damage caused by the appliance being installed without adhering to the temperature limits set out above will be the liability of the owner. To avoid any hazards, limit access to the under-bench section of the cooktop.
19. The appliance must be installed and put into operation by an authorised technician under the conditions provided by the manufacturer in this manual. The manufacturer cannot be held responsible for any damage that might occur due to faulty installation.
20. Damage can occur to bench tops if pots and pans are allowed to overlap the bench top. This can result in heat being transferred to the bench top. Ensure that correct sized pots & pans are used. Cast iron and cast aluminium cookware with damaged bases may scratch the cooktop surface if they are dragged across it. Pans should be lifted on and off the cooktop surface and not dragged. Cooking zones should not be switched on without cookware placed on it. Also the cookware should not be empty for any length of time.
21. **WARNING:** If any cracking is noticed on the vitro-ceramic cooktop, turn the appliance off immediately to avoid the possible of electric shock and call your Authorised Service Centre.
22. Do not leave the cooktop while cooking with solid or liquid oils. There may be flaming up in conditions of extreme heating.
23. Never pour water onto the flames occurring from oil. Immediately turn the cooktop off and cover the pan with a lid or fire blanket in order to smother the flame.
24. The ceramic cooker hob must be installed by qualified personnel or technicians. We have professionals at your service. Please never conduct the operation by yourself.
25. The ceramic cooker hob shall not be mounted to cooling equipment, dishwashers and rotary dryers.
26. The ceramic cooker hob shall be installed such that better heat radiation can be ensured to enhance its reliability.
27. The wall and induced heating zone above the work surface shall withstand heat.
28. To avoid any damage, the sandwich layer and adhesive must be resistant to heat.
29. A steam cleaner is not to be used.
30. Metallic objects such as knives, forks, spoons and lids should not be placed on the hob surface since they can get hot.
31. **CAUTION:** The cooking process has to be supervised. A short term cooking process has to be supervised continuously.
32. **WARNING:** Unattended cooking on a cooktop with fat or oil can be dangerous and may result in a fire.
33. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
34. **Danger of fire:** Do not store items on the cooking surfaces.

Product Information



- 1. Max. 1800W zone
- 2. Max. 1200W zone
- 3. Control panel



- 1. ON/OFF switch
- 2. Knob power control
- 3. Residual heat indicator
- 4. Heating zone indicator

Specifications

Rated Voltage: 220-240Vac 50Hz
 Power Rating: 2900W
 Supply Connection: Hard-wired

This information can be found on the rating plate (identification plate) affixed to the underside of the appliance.

Relevant Sizes:	WIDTH (mm)	LENGTH (mm)	HEIGHT (mm)
Cooktop Size	520	290	50
Cut-out Size	490	270	-

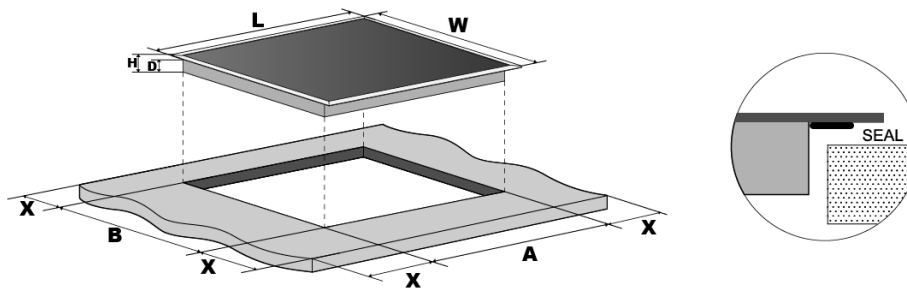
Installation Instructions

Cut out the work surface according to the sizes shown in the image below.

Ensure that there is a minimum of 50mm of space around the cutout.

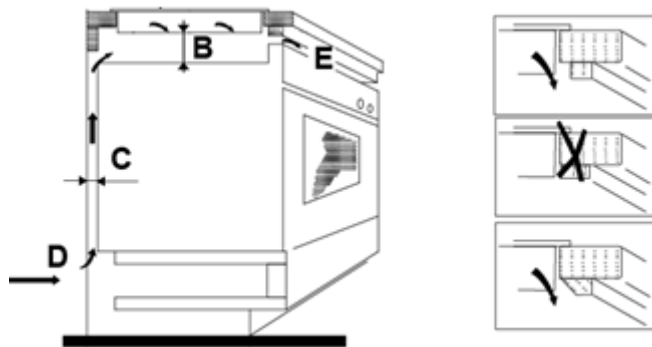
The thickness of the bench should be at least 30mm. Please select heat-resistant and insulated bench materials (Wood and similar fibrous or hygroscopic materials should not be used as the bench material unless impregnated) to avoid the electrical shock and larger deformation caused by heat radiation from the hotplate.

Note: The safety distance between the sides of the hob and the inner surfaces of the worktop should be at least 3mm.



L (mm)	W (mm)	H (mm)	D (mm)	A (mm)	B (mm)	X (mm)
290	520	50	46	270	490	50 min.

Important: Ensure that the cooktop is well ventilated and that the air inlet and outlet are not blocked.

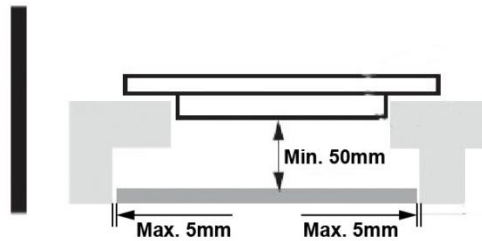


B(mm)	C(mm)	D	E
50 min.	20 min.	Air inlet	Air outlet (5mm)

Note: The safety distance between the cooktop and cupboard should be at least 600 mm.

Installation Instructions

In order to avoid accidentally touching the hot underside of the cooktop, or getting an unexpected electric shock, it is necessary to put a wooden insert, fixed by screws, at a minimum distance of 50mm from the bottom of the cooktop.



There are ventilation holes around outside of the cooktop. Ensure that these holes are not blocked by the bench when you install the cooktop.

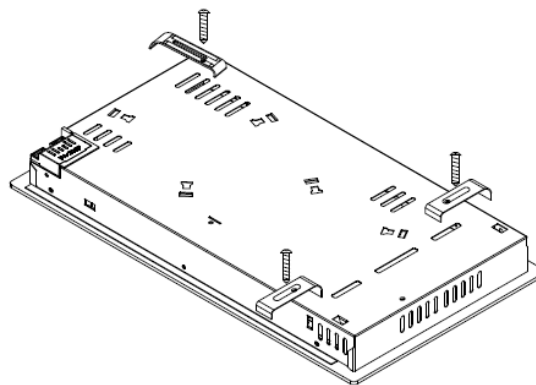
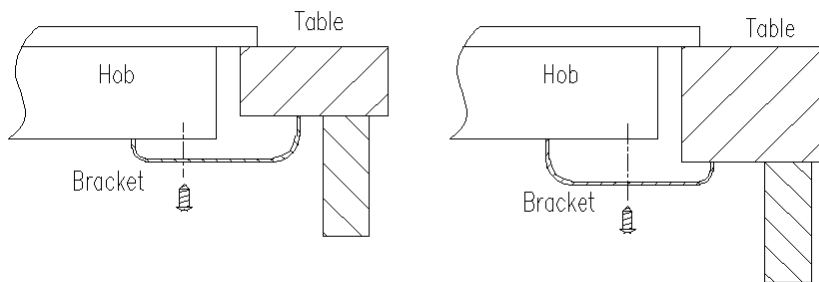
Be aware that any glue used on the bench must be resistant to a minimum temperature of 150°C.

The rear wall, adjacent and surrounding surfaces must therefore be able to withstand a temperature of 90°C.

Before locating the fixing brackets

The unit should be placed on a stable, smooth surface (use the packaging). Do not apply force onto the controls protruding from the hob.

Fix the hob to the bench by screwing the three brackets to the bottom of the cooktop (see image) after installation.



Installation Instructions

Electrical Connection



LOCAL AUTHORITY REQUIREMENTS

Installation is only permitted by a licensed electrician and carried out according to instructions provided by the manufacturer. Incorrect installation might cause harm and damage, for which the manufacturer accepts no responsibility.

Electrical Installation

Before carrying out the connection to the power supply, the voltage rating of the appliance (stamped on the appliance identification plate) must be checked for correspondence to the available mains supply voltage, and the mains electric wiring should be capable of handling the oven's power rating (also indicated on the identification plate). If you have any doubts, call in a qualified technician.

NOTE: For connections to the mains power supply, never use adapters, reductions or multiple power points as these may overheat and catch fire. Do not install separate timers.

After having installed the appliance, the switched outlet must always be in an accessible position. The electrical safety of this appliance can only be guaranteed if the cooktop is correctly and efficiently earthed, always ensure that the earthing is efficient; if you have any doubts call in a licensed electrician to check the system. The manufacturer declines all responsibility for damage resulting from an installation which has not been correctly earthed.

WARNING: If any damage occurs to the power cable during or after installation, it must be replaced immediately by a licensed electrician with a replacement cable from your Service Centre.

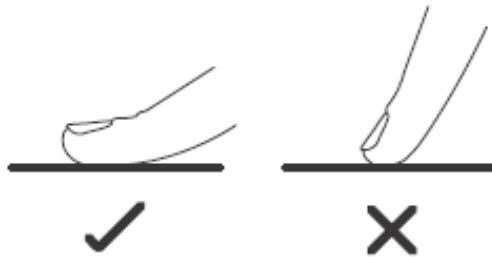
The cooktops are to be connected to a single phase 220-240Vac 50 Hz supply.

The appliance is designed for fixed connection to the mains. Means for disconnection with a suitable - isolating switch must be incorporated in the fixed wiring in accordance with the wiring rules. The power supply cord must not touch against any hot surfaces and must be placed so that its temperature does not exceed 75 °C at any point along its length.

Operating Instructions

Touch Controls

- The controls respond to touch, so you don't need to apply any pressure.
- Use the pad of your finger, not the tip.
- You will hear a beep each time a touch is registered.
- Make sure the controls are always clean, dry, and that there are no objects (e.g. a utensil or a cloth) covering them. Even a thin film of water may make the controls difficult to operate.

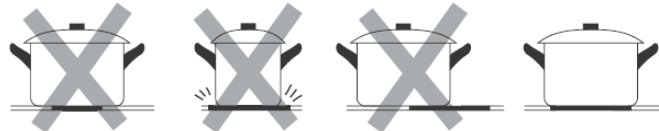


Choosing the Right Cookware

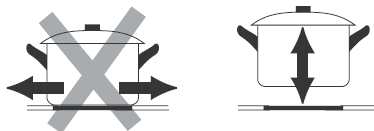
Do not use cookware with jagged edges or a curved base.



Make sure that the base of your pan is smooth, sits flat against the glass, and is the same size as the cooking zone. Always centre your pan on the cooking zone.




Always lift pans off the ceramic hob – do not slide, or they may scratch the glass.



Operating Instructions

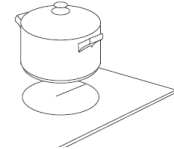
When the power is connected you will hear a beep and all the lights will come on for one second and then go out. This indicates that the cooktop has entered standby mode.

Press the ON/OFF  button. The LED display next to ON/OFF button will show “●”.

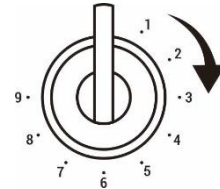




Place a suitable pan on the cooking zone that you wish to use.

- Make sure the bottom of the pan and the surface of the cooking zone is clean and dry.



Select power level by turning the knob control.

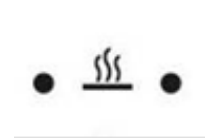


Turn the whole cooktop off by pressing the ON/OFF  button. If a cooking zone is hot after the cooking zone has been turned off, the display will show  until the cooking zone cools down.



Beware of hot surface

Residual heat indicator will flash which means cooking zone is too hot to touch. It will disappear when the surface has cooled down to a safe temperature



Auto Shutdown

Safety feature of the hob is auto shut down. This occurs whenever you forget to switch off a cooking zone. The default shutdown times are shown in the table below:

Power level	1	2	3	4	5	6	7	8	9
Default working timer (hour)	8	8	8	4	4	4	2	2	2

Cleaning and Maintenance

Before cleaning the cooktop, first isolate the cooktop from the power. Once done, ensure that there is no residual heat stored in the appliance. Vitro-ceramic glass is very resistant to high temperature and overheating. If there is residual heat stored in the appliance, the related residual heat icon will be on. To avoid burns, let the appliance cool down.

- Remove all spilled food and fat with a clean, damp, warm, slightly soapy dishcloth. Rinse cloth and wipe cooktop again until clean, then wipe the cooktop dry with a clean tea towel or dry, soft cloth.
- If aluminium foil or plastic items are accidentally melted onto the vitro-ceramic surface, they should be immediately removed from the hot cooking area with a scraper specifically designed for vitro-ceramic glass. This will avoid any possible damage to the surface. This also applies to sugar or food containing sugar that may be spilled on the cooktop.
- In the event of other food melted onto the cooktop surface, remove the dirt when the appliance has cooled down. Use cleaner for glass ceramic or stainless steel when cleaning the surface.
- Do not use abrasive sponges to clean the vitro-ceramic surface. These materials may damage the surface.
- Do not use chemical detergents, sprays or spot removers on the vitro-ceramic surface. These materials may cause fire or the vitro-ceramic colour to fade. Clean with a damp, warm, slightly soapy dishcloth.
- **WARNING:** Using cookware that is too large can cause discolouration or damage to the cooktop surface around the heat zones, which is NOT covered under warranty.

Australian & New Zealand Product Warranty Statements of Standard Warranty Conditions

Australian Customers

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

New Zealand Customers

Nothing herein contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantee Act 1993.

Our Warranty

This product is also covered by the manufacturer's warranty set out in this document (Our Warranty).

Our Warranty is for a period of twenty four (24) months from the date of purchase and for refrigeration appliances will have an additional thirty six (36) months after the first twenty four (24) months on the Sealed System (PARTS only) Compressor & condenser etc. The labour cost to replace these parts is the responsibility of the customer. This is in addition to (and does not exclude, restrict or modify) any rights or remedies to which you may already be entitled under the Australian Consumer Law or the New Zealand Consumer Guarantee Act 1993 relating to this product. Our Warranty (which is subject to the conditions below) covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship. The product will be repaired or replaced at the option of Omega, and all costs of installation, removal, cartage, freight travelling expenses and insurance are to be paid by the customer.

Our Warranty is subject to the following conditions:

1. That the purchaser contact Omega prior to any product repair.
2. That the purchaser carefully follows all instructions provided with the product and complies with all relevant electrical & plumbing regulations in their State when installing the product.
3. That the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the DOMESTIC use for which it has been designed. If the appliance is used in commercial applications or for rental purposes, Our Warranty is limited to a warranty of Twelve (12) months covering all parts with Three (3) months on any labour cost of service or repair.

Service Area

The provision of service under Our Warranty is limited by the boundary / territory area of the nearest service centre. Travelling cost incurred for service outside this area is not covered by Our Warranty

and service will incur commercial cost to be paid by the customer regulated by the number of kilometres travelled beyond the service area. These costs will be disclosed to you for acceptance by you prior to your claim being processed. Microwave ovens must be returned to your nearest Authorised Service Centre for repair as they are a carry in serviceable appliance.

What is Covered by our Warranty

During the warranty period, Omega or its authorised Service Centre will, at no extra charge, if your appliance is readily accessible without the need of special equipment and subject to the terms and conditions of this warranty, repair or replace any parts which it considers defective.

What is not Covered by our Warranty

1. Products installed damaged or incomplete or not in compliance with the relevant electrical & plumbing regulations in their State.
2. Normal wear and tear e.g. cleaning, light globes, filters etc.
3. Failure resulting from power surges and electrical storms.
4. Insect or vermin infestation.
5. Unauthorised repairs or use of non-genuine Omega parts.
6. Any failure caused by the product not being used in accordance with the instruction and the installation manual provided with the product.
7. Misuse or abuse, including failure to properly maintain or service.
8. The clearing of blockages in pumps and hoses.
9. Damage which occurs during delivery or installation.
10. Claims to product surface coating due to liquid or solid spill-overs, accidental damage or damage caused from cleaning products not recommended by Omega.

How to Claim Our Warranty

While registering your warranty is not a requirement, for peace of mind you can register your warranty at omegaappliances.com.au.

To make a claim under Warranty you will need to contact Omega in Australia or New Zealand by using the contact details below.

If you are contacting Omega regarding any warranty claims and spare parts inquiries, please make sure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number/s
3. Purchase Date (as per invoice or proof of purchase)
4. Purchased From
5. Warranty Registration Number (if registered)

Contact Us Australia

Omega is a division of Shiro Australia Pty Ltd

Phone: 1300 739 033

Email: customer care@omegaappliances.com.au

Contact Us New Zealand

Omega is a division of Monaco Corporation (member of Shiro)

Phone: 09 415 6000

Email: customer care@monacocorp.co.nz





